

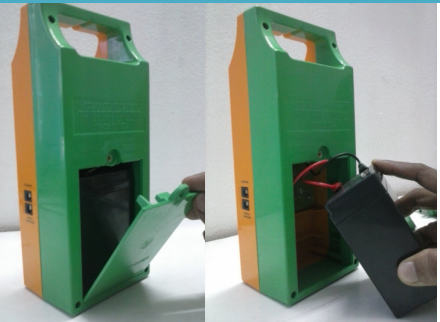



FAQs on Maintenance and Repairs of ACCENDO Solar LED Home Light

#	FAQ	Solution	Procedure
1	The lamp is OFF and unable to switch ON	<ul style="list-style-type: none"> a. Press the ON/OFF push button and check lighting level in all the three lighting modes. b. Check the Low battery indication. If the battery indication is showing Red with a Continuous blink, the light needs to be charged immediately with the Solar panel or mains charger. 	
2	The lamp is not charging although the solar panel is connected to the light	<ul style="list-style-type: none"> a. Check the direction, angle of installation and cable of solar panel to ensure perfect charging of the ACCENDO lamp. Please refer to user manual for the solar panel installation instructions. b. Observe the charging indication on the ACCENDO lamp. The lamp should show RED while charging the battery and GREEN after full charge. c. Measure the internal battery voltage using a multimeter. If the battery is Charged the voltage should be 6.4V (DC) and when the battery is discharged the voltage should not be less than 5.4V (DC). 	
3	What needs to be done when the ACCENDO has a less back up or runtime? When the light lasts for few hours?	<ul style="list-style-type: none"> a. The back up or run time is also reduced if the battery is not properly charged using a charging source. b. If the back up or runtime is low it means that the battery lifetime is about to expire. Please change the battery with the new one. 	

<p>4 Do we get replacement spare parts for the ACCENDO Solar LED Home Light?</p>	<p>The replacement spare parts are available with any of THRIVE® ENERGY partners, resellers, local dealers and distributors.</p>	<p>List of spare parts:</p> <ol style="list-style-type: none"> 1. Electronic circuitry 2. Rechargeable SMF battery 6V/4.5Ah 3. LED module 4. other parts like cables, switches etc.
<p>5 Whom do we contact in case of technical or local support apart from the local reseller, distributor or partner?</p>	<p>Customers are requested to contact on customercare@thriveenergy.co.in; info@thriveenergy.co.in or visit our website for more assistance: www.thriveenergy.co.in</p>	
<p>6 The lamp is exposed to Continous rain and is not lighting even after charging the light with Solar panel.</p>	<p>a. Do not charge the light immediately when the light is wet. b. If the light is not functioning, replace the internal electronic circuit or any defective component with the new one.</p>	